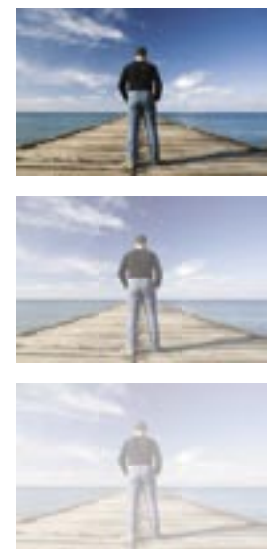
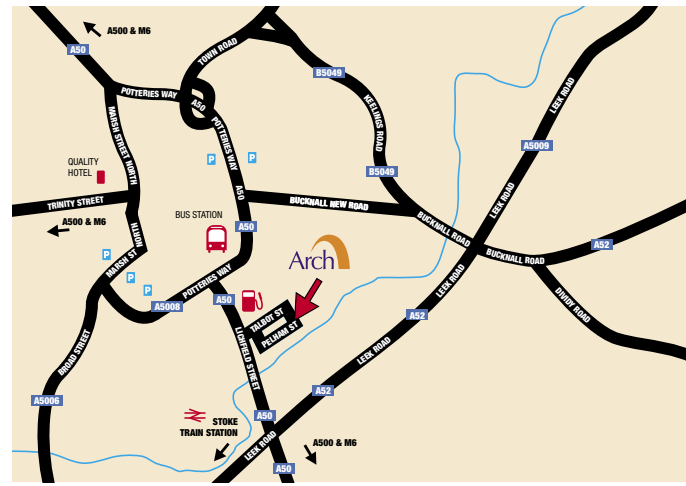


# Domestic Violence Services for Male Victims



Registered Charity No. 701376 • Company Limited by Guarantee. Registered in England and Wales No. 0235 7520



## Who to contact

For more information or to make a referral please contact:

Tel: 01782 683702  
**Male Victims Domestic Violence Worker**

Tel: 01782 205500  
**The Domestic Violence Helpline  
 (Males only Tuesday 4.30pm—6.30pm)**

Tel: 01782 683763 or 683754  
 Email: [dvservices@archnorthstaffs.org.uk](mailto:dvservices@archnorthstaffs.org.uk)  
**Referrals & Allocations**

Arch (North Staffs) Ltd  
 Canalside  
 Pelham Street  
 Hanley  
 Stoke-on-Trent  
 Staffordshire  
 ST1 3LL  
 Tel: 01782 204479  
 Fax: 01782 208622  
[info@archnorthstaffs.org.uk](mailto:info@archnorthstaffs.org.uk)  
[www.archnorthstaffs.org.uk](http://www.archnorthstaffs.org.uk)



INVESTOR IN PEOPLE

If you would like to receive information about any of the work we do please complete and return this form. Alternatively, you can email your details for inclusion on our database to [info@archnorthstaffs.org.uk](mailto:info@archnorthstaffs.org.uk)

- I am interested in receiving information about Arch Services
- I would like to know more about how I can support Arch in raising funds

Name:

Address:

Tel/Mobile No:

Email:

I agree that my details can be added to the Arch database and understand that these details will only be used to send me information, news and events.



Arch (North Staffs) Ltd  
 Canalside  
 Pelham Street  
 Hanley  
 Stoke-on-Trent  
 Staffordshire  
 ST1 3LL

## What is The Male Victims Domestic Violence Service?

Often it is difficult for men experiencing Domestic Violence to speak out. They may feel that no-one will believe them or take them seriously or are unaware of who to approach for information and support.

The Arch Domestic Violence Team offer a range of confidential support services designed specifically for men.

**Myth:** Domestic Violence does not happen to men **Reality:** Domestic violence can happen to anyone regardless of gender or sexual orientation.

**Myth:** Men who experience abuse are weak or not 'real' men. **Reality:** It takes great strength and self-control to put up with long-term abuse without retaliating.

**Myth:** The law only protects women who experience domestic violence but does nothing to help men. **Reality:** Men and women have the same rights to protection from domestic violence.

## Who is this service for?

Any male over 16 years old who is currently or has previously experienced domestic violence from a partner or ex-partner.

## What support is provided?

Our dedicated male victim/survivor worker will listen and look at ways of helping which include:

- Relevant up-to-date information
- Practical and emotional support
- Time to talk through experiences
- Advocacy
- Housing and legal information and support
- Parenting information and support, and assistance with child contact issues
- Help to develop a personalised safety plan
- Signposting to other specialist organisations including mental health services, counselling services and services for gay, bisexual and transgender men

Support is provided in a number of ways including 1:1 support at Arch or a safe place in the community, a confidential telephone helpline and support via email.

**Arch wants to be part of a future where people live happily and safely in their own homes, a future where people can reach their full potential in a thriving neighbourhood.**

## This is Arch

Arch is a registered charity offering support and advice to a range of people across Staffordshire.

We work with people who are in housing need, families that are in need of support, victims and perpetrators of domestic violence and people seeking to return to education, training and employment.

Our customers are provided with great support services that are tailored to them being able to **achieve their best** and being **happy and safe at home**. We will make a real difference in people's lives with the services we provide.

## What's important to us

**Listening to our customers;** they are experts in their own experiences and our services, they are at the centre of all we do and we will help them to influence and change both Arch and our partners.

**Access to services;** we will support and advise all the people who come to us to ensure those who need a support service get one.

**Our staff are important** to us and we will work with them to be the best they can in delivering services to our customers.

**Being effective and efficient in delivering our services** is the best way to offer value for money and develop the best services we can.

**Everybody is important** and we will challenge discrimination and show how we value diversity.

**Seeking out partnerships** is a great way to deliver better services and we will seek out effective partnership to improve what we offer to customers.