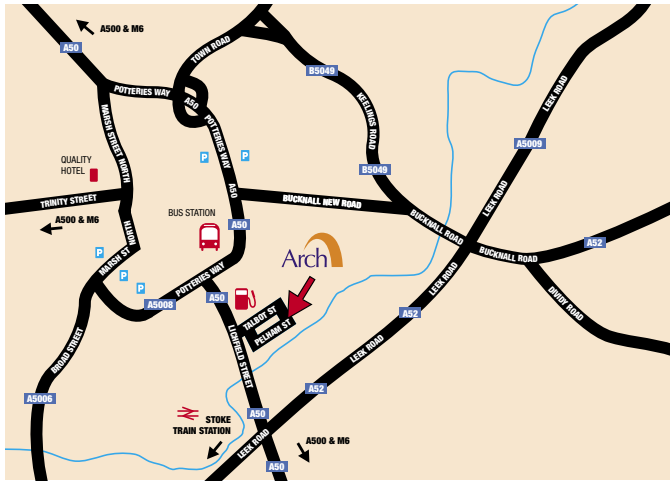


# Community Learning Services



Registered Charity No. 701376 • Company Limited by Guarantee. Registered in England and Wales No. 0235 7520



## Want to know more?

For more information or to make a referral please contact:

Community Learning Mobile:  
**07769 640444**

E-mail  
**communitylearning@archnorthstaffs.org.uk**

Arch (North Staffs) Ltd  
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Pelham Street  
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INVESTOR IN PEOPLE

If you would like to receive information about any of the work we do please complete and return this form. Alternatively, you can email your details for inclusion on our database to [info@archnorthstaffs.org.uk](mailto:info@archnorthstaffs.org.uk)

- I am interested in receiving information about Arch Services
- I would like to know more about how I can support Arch in raising funds

Name:

Address:

Tel/Mobile No:

Email:

- I agree that my details can be added to the Arch database and understand that these details will only be used to send me information, news and events.

Place  
stamp  
here

Arch (North Staffs) Ltd  
Canalside  
Pelham Street  
Hanley  
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Staffordshire  
ST1 3LL

## What is the Community Learning Service?

Community Learning Services provide employability and lifeskills training through an outreach and community based learning programme supporting the achievement of accredited courses with the aim of moving people towards more formal education, training or employment.

The service supports customers to develop the skills necessary to live independently through various activities delivered on an individual basis or as group work.

This service will facilitate customer involvement to a greater degree and provide the opportunity to engage in volunteering activities.

## Who is this service for?

Anyone aged 16+ that wants to develop self-confidence, increase self-esteem and re-engage in positive activity.

## What support is provided?

We support people to achieve their potential and raise their aspirations through a range of activities including:

- Practical lifeskills including setting up and managing a home and basic DIY
- Physical and social activities
- Creative workshops
- Volunteer opportunities with local businesses

We also provide an innovative DIY training programme where customers undertake training and provide a basic service to other vulnerable groups in the area – this includes gardening, home maintenance and home security.

The benefits of joining all of our programmes are:

- Meeting new people
- Learning new skills
- Trying new activities
- Help with skills to live on your own
- Increase your confidence
- Getting you out of the house
- Having fun!

Arch understands that everyone is different and can tailor support to meet your needs.

**Arch wants to be part of a future where people live happily and safely in their own homes, a future where people can reach their full potential in a thriving neighbourhood.**

## This is Arch

Arch is a registered charity offering support and advice to a range of people across Staffordshire.

We work with people who are in housing need, families that are in need of support, victims and perpetrators of domestic violence and people seeking to return to education, training and employment.

Our customers are provided with great support services that are tailored to them being able to **achieve their best** and being **happy and safe at home**. We will make a real difference in people's lives with the services we provide.

## What's important to us

**Listening to our customers;** they are experts in their own experiences and our services, they are at the centre of all we do and we will help them to influence and change both Arch and our partners.

**Access to services;** we will support and advise all the people who come to us to ensure those who need a support service get one.

**Our staff are important** to us and we will work with them to be the best they can in delivering services to our customers.

**Being effective and efficient in delivering our services** is the best way to offer value for money and develop the best services we can.

**Everybody is important** and we will challenge discrimination and show how we value diversity.

**Seeking out partnerships** is a great way to deliver better services and we will seek out effective partnership to improve what we offer to customers.